To whom it may concern:

I am delighted to write a letter of recommendation for Priti Patil. I first met Priti in 1995 when I was the Director of Emerging Services at AT&T Bell Labs. AT&T had funded a start-up R&D venture (Amteva Technologies) to assess the potential of developing Voice services over the Internet. This was a small R&D effort, and Priti was hired as one of a small team of software developers.

I found Priti to be a dynamic individual, with the tremendous work ethic and excellent software development skills.   She has superior communication skills (both verbal and written) and I could always rely upon her to give me an honest assessment of the product. She was also very proactive in suggestions as to how to improve both product and processes.

In 1998, I retired from AT&T and joined Amteva as its COO, with responsibility for both R&D and Product Management.   In 1999, the company was acquired by Cisco systems as part of its strategic plan to support voice services on Internet technology. This was a time of tremendous technological churn, and Priti became one of the key software architects in ensuring that the product kept pace with evolving Internet standards. I relied on her judgment to make the right technical decision, and ultimately promoted her to the Product Management organization where she was a great asset in integrating our technical and business strategies.

I consider Priti to be one of the most talented people I have worked with. She has excellent software development and architecture skills, plus the courage of her convictions in effective advocacy of her technical judgment.   She also has a unique desire to continuously improve her knowledge and skills, both technical and as a member of a team. Most importantly she always brings a positive attitude and integrity to all she does.

I have kept in touch with her since my retirement and know that she has undertaken other activities outside of software development. With her work ethic and determination to learn and grow, I have no doubt that she will succeed in whatever endeavor she undertakes.

Jim Craig
Director, AT&T Bell Labs (retired)
Director, Cisco Systems (retired)
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